## Engage 8.9.0 Official Release Note

Version: 8.9.0

Date of Release: March 21th 2024

### Introduction:

Hello Engage Customers! We're excited to announce a new release for Engage including some exciting new features, fixes and improvements.

## What's new?

## Highlights

- We have made improvements to the platform's security
- · We've added support for showing device limits and the limit usage in SYSTEM domain page
- Support for a new Enable Enterprise device (H200W) has been added

# New and updated features

### **Engage Features**

- [EFR-564] The device limit and usage against limit is now shown in the System>Domain page.
- [EFR-570] The SSL Certificate has been renewed.
- [EFR-594] [EFR-595]- To improve security, legacy API certificates have been revoked and the certificate authority has been migrated toa unified Amino one.
- [EFR-600] The User's Guide linked from the main page now uses HTTPS for download.
- [EFR-615] The database certificate authority and database engine version have been updated for security maintenance.

#### **Manage Features**

• [EFR-601] - Support device management for a new hardware model known as the H200W

#### **Resolve Features**

- [EFR-601] Support remote troubleshooting for the H200W
- [ENR-5293] Update the device image for Amino 7Y to one with higher resolution and clarity.

# **Bug Fixes**

- Engage
  - [ENR-5305] An issue where the User's Guide could not be downloaded was fixed.
  - [ENR-5297] We've secured the session cookie.
- Manage
  - [ENR-5193] -An issue with ACS configuration performance was resolved.
- Resolve
  - [ENR-5208] -An issue causing resolve session performance issues was resolved.

## **Known Issues**

• [EFR-567] - For large groups the group dashboard in the Manage module may not be able to load.

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